

PMHA Player Registration Refund Policy

The Pembroke Minor Hockey Association (PMHA) recognizes that circumstances may arise which require a player to withdraw from the hockey season. The following refund policy outlines the terms and conditions for registration fee refunds:

Refund Eligibility:

- **Before November 1:**
A **full refund** will be issued **minus a \$75.00 administration fee**.
- **From November 1 to December 31:**
A **50% refund** will be issued **minus a \$75.00 administration fee**.
- **After December 31:**
No refunds will be issued unless the hockey season is cancelled or significantly interrupted due to unforeseen circumstances (e.g., public health shutdowns, natural disasters).
In such cases, the PMHA Executive will review the situation and determine refund amounts based on the duration of the interruption and other relevant factors at that time.

Additional Notes:

- All refund requests **must be submitted in writing** and **must be approved by the PMHA President**.
- Refunds will be processed within 4–6 weeks of approval.
- The administration fee is non-negotiable and helps cover fixed costs incurred by the association at the time of registration.